SAMPLE WARRANTY CLAIM LETTER FOR USE WITH CLAIMS OF ALTERED CHECK

Instructions for Use of this Letter:

This letter may be used to make a UCC warranty breach claim for cases of altered check(s).

Please utilize Section C Brief Description of Claim to provide the details of the case.

- This letter is *not* for use with Regulation CC warranty claims, including claims relating to returned items.
- This letter should <u>not</u> be used for any matter involving counterfeit checks or fraudulent/unauthorized drawer signature on checks.
- This letter and warranty claim process should be reviewed by your bank's legal counsel prior to use.
- Use of this letter by banks is voluntary and is for use outside of any other interbank adjustment process.
- Complete warranty claim letter as appropriate, including:
 - Date
 - Appropriate recipient/department within the bank making the claim
 - Reference number
 - Description of claim including details/circumstances. Attach relevant documents: a statement by the drawer stating the check in question was altered and describing the alteration(s). Include a copy of the item—front and back.
 - Amount of claim
 - Settlement instructions
 - Contact information
 - Your Signature

Date: INSERT DATE

Attention: INSERT APPROPRIATE RECIPIENT/DEPARTMENT

Re: Breach of Warranty Claim - <u>UCC Presentment Warranty</u>

Our Reference Number: INSERT NUMBER

This letter constitutes our claim to your bank arising from your bank's alleged breach of warranty under Uniform Commercial Code (UCC) presentment warranties (UCC 3-417(2) and 4-208(2)) with respect to the following check(s).

Drawer	Payee Name on Check	Dollar Amount
Click here to enter	Click here to enter	Click here to enter
Click here to enter	Click here to enter	Click here to enter
Click here to enter	Click here to enter	Click here to enter

We reserve any rights that may be available to us with respect to the check(s) under applicable law, regulation or clearing house rule.

A. TYPE OF WARRANTY CLAIM:

Check is Altered

B. UCC BASIS FOR WARRANTY CLAIM:

• We are the Paying Bank and your bank is the Depositary Bank

<u>Summary of applicable UCC presentment warranty</u>: UCC 3-417(2) and 4-208(2) provides that the presenting bank warrants that:

2) the draft has not been altered

3) BRIEF DESCRIPTION OF CLAIM:

Include description of facts that form the basis of claim and attach any relevant documents

4) REQUEST FOR RESPONSE TO THIS WARRANTY CLAIM:

We request that your bank please evaluate this claim and respond as soon as possible.

We ask you to provide us with either:

- (A) payment in the amount of \$INSERT AMOUNT according to settlement instructions below. **OR**
- (B) a letter indicating why your bank refuses payment of this warranty claim.

5) SETTLEMENT INSTRUCTIONS:

INSERT SETTLEMENT INSTRUCTIONS

6) CONTACT INFORMATION:

If you have any questions concerning this matter, please contact:

INSERT CONTACT NAME

INSERT BANK NAME

INSERT PHONE NUMBER AND TIME ZONE, Monday through Friday & other info INSERT EMAIL ADDRESS

Any written correspondence relating to this letter or the warranty claim can be directed to the following contact person:

INSERT CONTACT ADDRESS

Sincerely,

INSERT SIGNATURE

Enclosures